

# *Machina User Documentation*

MACHINA PLATFORM  
RELEASE NOTES  
V 5.2

## Contact Us:

If you have comments about this documentation, submit your feedback to:

[Documentation@ionicsecurity.com](mailto:Documentation@ionicsecurity.com)

Copyright notice:

Copyright © 2020 Ionic Security Inc. All rights reserved.

Ionic Security, the Ionic Security logo, and Machina Platform are trademarks or registered trademarks of Ionic Security or its affiliates in the U.S. and other countries. Other names may be trademarks of their respective owners.

The product described in this document is distributed under licenses restricting its use, copying, distribution, and decompilation/reverse engineering. No part of this document may be reproduced in any form by any means without prior written authorization of Ionic Security and its licensors, if any.

The documentation is provided “as is” and all express or implied conditions, representations and warranties, including any implied warranty of merchantability, fitness for a particular purpose or non-infringement, are disclaimed, except to the extent that such disclaimers are held to be legally invalid. Ionic Security shall not be liable for incidental or consequential damages in connection with the furnishings, performance, or use of this documentation. The information contained in this documentation is subject to change without notice.

Microsoft Office, Microsoft Windows, and Internet Explorer are registered trademarks of Microsoft Corporation. All screenshots of these programs are used with permission from Microsoft.

# GENERAL ENHANCEMENTS

---

## API Administrator Role Deprecated

The API Administrator role is being deprecated and it will no longer be selectable from the Roles drop-downs or lists in the Console. The Tenant Admin role will now offer the same functionality with the addition of the access:api scope.

## User Onboarding Workflow

A new Onboarding Workflow has been added to help users with getting started with Machina and to capture data around specific use cases and customer verticals. The information captured from the new Onboarding workflow will help guide Machina product developments and allow Ionic to establish industry baselines around individual and industry risk factors.

## Downloadable SEP

An option to download a Secure Enrollment Profile has been added to the Machina Console and can be accessed through the Users and Devices tabs. This feature allows users to download a Machina profile which can be used with any Machina integrated application without having to enroll the device or make additional SDK calls.

For more information regarding the Downloadable SEP feature, please reference the [Downloadable SEP](#) article on the [Customer Success](#) portal.

## Request Limit Per Product Offering Tier

In order to safeguard Machina users and Ionic limits are being placed on batch transactions at each Tier available for Ionic.

### **Pro (<1000 free) Tier:**

Key\_create, key\_fetches per External ID limited to 10 and Key\_fetches limited to 1000 per request.

### **Pro (>1000 Paid) Tier:**

Key\_create, key\_fetches per External ID limited to 100 and Key\_fetches limited to 1000 per request.

### **Enterprise Tier:**

Key\_create, key\_fetches per External ID limited to 1000 and Key\_fetches limited to 1000 per request.

## Customer Success Link Added in Machina Console

To help provide direct access to Customer Success, we have included links within the Machina Console that will direct you Customer Success via email or our Support portal.

## User Feedback Opened to All Users

In order to help enable more immediate customer feedback, a new feedback feature has been added to the Machina Console. This will enable customers to make feature requests, report defects, and/or reach out to the team for creative feedback regarding Machina.

## API Endpoint Added to Display Default Request Limit

A new endpoint, `GET /tenants/{tenantID}/billing/default-limits` has been added which allows the handler to receive information based on the tier and `PerRequestLimit` for the tenant tier.

## Tenant Admin User API Keys Update

Following the deprecation of the API Administrator Role, users with the Tenant Admin role will be able to create and update user API Keys within the Machina Console. This change allows Tenant Admin users to create an application user account, create the associated API Key for that account, and export the key as needed with no additional steps.

## Send Password Reset Email from User View

A button has been added to the user page view for admin users which allows them to send a password reset email for the selected user.

## BUG FIXES

---

### User Account Deactivation Delays

In some customers instances, the account deactivation link was taking unexpectedly long to complete. We have addressed this issue and reduced the post-deactivation account time to live.

### Adding User to Group Permissions Dropdown

Missing "User" label has been corrected.

## Enrollment Configuration Save Fixed

In some environments customers have reported that they were able to save the enrollment configuration page without the required data. This issue has been corrected.

## Data Markings Sorting and Listing Displays Issues Corrected

In some environments, the sorting order for the Data Markings modal and updated Devices under the devices tab would display incorrectly. This issue has been corrected.

## Corrected Analytics Log Display Issue

In some scenarios key request records in the Analytics Log table would generate a console error. This issue has been identified and resolved.

## Console Metrics View Incorrectly Linking to Different Device Activity

When selecting Key Modify Allows from the Metrics view on the Machina Console, users will now be sent to the Device Activity feed for the response type "non-applicable".

## Password Reset Consistency

When users would try to reset their password through the login screen, they would receive an error saying they are unable to complete the action. This issue has been identified and resolved.

## Key Request Details for Created by Updated

Some customers observed issues when attempting to view information on the Created by User from the Key Request details page and details would not return properly. This issue has been corrected.

## Confirm Modal for Changes Made to Access Security

When changes are made to the Access Security page, a confirmation modal will now notify users of unsaved changes before they navigate away from the Access Security screen.

## Keyspace Page Rendering on Safari on MacOS

On Safari version 13.1 the Keyspaces tab would not display information correctly. This issue has been identified and corrected.

## Broken Image Links in Windows Mail Clients

Images in the enrollment emails for the web version of Gmail and Outlook for Windows would not display images correctly. This issue has been corrected.

## Console Metrics Distinguishing Between “No Activity” and Broken Requests

When filtering for specific parameters within the Metrics tab on the Console, the Metrics field will now display no activity instead of returning an error when no data matches the current filter parameters.

## Tabs on the Analytics Page Would Not Correctly Display

Tabs on the Analytics page would not display until a user clicked on the Enrollment tab. This issue has been identified and corrected.